



# Hospitality and Tourism Management - Hotels and Accommodation

SCHOOL OF HOSPITALITY AND TOURISM

## Overview

Do you love finding exceptional "homes away from home" and guest experiences around the world? You may want to "check-in" to our Hospitality and Tourism Management - Hotels and Accommodation program.

Developed with input from industry experts, this program offers a hands-on, practical education that equips you with real-world knowledge and skills.

The hospitality and lodging industry thrives on communication, problem-solving, and interpersonal skills. You'll learn to adapt to the industry's dynamic nature with enthusiasm and resilience. If you enjoy engaging and collaborating, this career path is perfect.

This program will give you a comprehensive understanding of the hotel industry. You'll learn how hotel departments are interconnected. You'll delve into creating unforgettable guest experiences.

You'll implement your knowledge with two practicum placements alongside renowned hotel partners. These placements will provide you with invaluable practical experience and insights.

You'll also gain expertise in crucial aspects of hotel management, including front office operations, hotel event planning, revenue management, facilities design, and space management. You'll learn the current trends in hotel technology.

Beyond hotels and accommodations, you'll get a strong foundation in the broader hospitality sector. Our small class sizes ensure you get personalized learning. You'll explore guest experience enhancement, sales and marketing strategies, and applied leadership skills. This well-rounded education prepares you for many roles within the industry.

Upon graduation, you can pursue concierge or sales/marketing coordinator roles. Other opportunities include housekeeping manager, reservations agent, supervisor of guest services or room service operations.

With a solid grasp of hotel operations, guest services, revenue management, event and conference planning, and customer relationship management, you'll be primed to excel in a dynamic and customer-focused field.

## Traits, skills and aptitudes

Those working in the hotels and accommodation industry tend to be objective, directive, methodical and social.

You need:

- a pleasant, energetic and outgoing personality
- excellent communication skills
- organizational skills
- good general health, stamina and mental alertness to cope with the long, irregular hours of work
- the ability to get along with all kinds of people
- leadership and decision-making skills
- the ability to adapt to changing customer needs and unexpected situations
- the ability to remain calm while under pressure.

You should enjoy being in charge, working within clear guidelines, and negotiating with people.

## Academic path

Graduates of this program may continue their education in the SAIT Bachelor of Hospitality and Tourism Management program and earn their degree with a further two years of study.

## Professional designations and certifications

You'll acquire key industry certifications in Workplace Hazardous Materials Information System (WHMIS), food safety, ProServe, and

hospitality and tourism awareness.

All these certifications must be completed in your first semester.

## Credentials

After successfully completing this program, you'll receive a SAIT Hospitality and Tourism Management diploma with a specialization in Hotels and Accommodation.

## Practicum, Co-op and Work Integrated Learning

During your first year, you'll participate in a 120-hour practicum placement with a hotel and accommodation partner.

Between your first and second year, you'll also participate an internship where you'll complete 400 hours of industry work.

The choice of worksite is flexible and can include hotels, restaurants, tour operators, car rental agencies, resorts, and other approved hospitality and tourism operations.

## Admission requirements

### Applicants educated in Canada

Applicants must demonstrate [English language proficiency](#) and completion of the following courses or equivalents:

- at least 50% in Math 30-1, Math 30-2 or Pure Math 30 or 60% in Applied Math 30, and
- at least 50% in English Language Arts 30-1 or 60% in English Language Arts 30-2.

SAIT accepts [high school course equivalents](#) for admission for applicants educated outside Alberta.

### Applicants educated outside of Canada

All applicants who were educated outside of Canada must demonstrate [English language proficiency](#) and provide proof they meet the program admission requirements with an international document assessment. [Find accepted educational documents and assessment options.](#)

SAIT may also accept courses completed at certain [international post-secondary institutions](#).

## Costs

### 2024/25 tuition and fees

The following costs are effective as of July 1, 2024.

#### Domestic Students

Year	Number of semesters	Tuition fees	Additional fees	Total per year
1	2	\$6,600	\$1,608	\$8,208
2	2	\$6,000	\$1,608	\$7,608
<b>Total cost:</b>				<b>\$15,816</b>

The estimated total cost of tuition and fees for domestic students is based on the recommended course load per year.

#### International Students

Year Year	Number of semesters Number of semesters	Tuition fees Tuition fees	Additional fees Additional fees	Total per year Total per year
1	2	\$20,130	\$1,608	\$21,738
2	2	\$18,300	\$1,608	\$19,908
<b>Total cost:</b>				<b>\$41,646</b>

The estimated total cost of tuition and fees for international students is based on the recommended course load per year.

## Books and Supplies

Books and supplies are approximately \$1,000 - \$1,500 per full-time year.

This is a bring-your-own-device program with a standard computer hardware and software requirement. See the specific requirements on our [computers and laptops page](#).

Find your booklist on the [SAIT Bookstore's](#) website. The booklist will be available closer to the program start date.

Can't find your program or course? The bookstore didn't receive a textbook list. Contact your program directly to determine if they're still refining course details or if you're in luck; no textbook purchase is required this term.